

TERMS AND CONDITIONS

Punk'n and Pals agrees to provide off-leash dog walking in a reliable, caring, and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Punk'n and Pals from any and all claims against the company, its owners, employees and representatives, except those arising from negligence or willful misconduct on the part of Punk'n and Pals.

Client agrees to notify Punk'n and Pals of any concerns within 24 hours of completion of services.

Client agrees to pay all charges accrued for services rendered. Client understands that payment is due at or prior to the time of the commencement of services unless explicitly agreed upon supplementary payment terms.

Punk'n and Pals shall exercise all precautions against sickness, injury, escape, loss, accidents, or death of Client's pet(s). Punk'n and Pals is not responsible for sickness, injury, escape, loss accidents or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of Punk'n and Pals.

Client represents and warrants that pet(s) are currently vaccinated in accordance with all local, provincial, and federal laws and regulations.

Punk'n and Pals will follow the directions of the Veterinary Release Form in the case a pet should become injured or sick.

Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Dog Walker, other persons or other animal(s) caused by the Client's pet(s) or negligent act.

Client agrees to indemnify, hold harmless and defend Punk'n and Pals in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.

Punk'n and Pals reserves the right to charge a cancellation fee of 100% of the scheduled visits for services cancelled with less than 24 hours' notice prior to the scheduled service.

Punk'n and Pals reserves the right to terminate this contract at any time if the Dog Walker, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of itself, other pets, other people or the Dog Walker. If concerns prohibit the Dog Walker from caring for the pet, Punk'n and Pals will attempt to contact the Client to arrange alternative care.

If the Client cannot be contacted, the Client authorizes Punk'n and Pals to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.

Punk'n and Pals reserves the right to refuse service to any client, at any time, for any reason.

This document gives Punk'n and Pals and its representative's authorization to enter the Client's listed address as needed to perform agreed upon services.

Client expressly gives Punk'n and Pals the authority to employ a locksmith on their behalf and to promptly reimburse Punk'n and Pals for all costs incurred in the event of a malfunction of the lock, keys or automatic door opener.

Punk'n and Pals is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.

Client agrees to properly secure the home prior to leaving the premises. Punk'n and Pals will re-secure the home to the best of its ability at the end of each visit.

In the case of an emergency, inclement weather or a natural disaster, the Client authorizes Punk'n and Pals to use reasonable judgment for the care and well being of Client's pet(s) and residence. Punk'n and Pals will make reasonable efforts to maintain service during these conditions but reserves

the right to adjust the schedule of service based on the sole discretion of the Dog Walker.

Punk'n and Pals is not responsible for any damages beyond the control of the Dog Walker.

Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy, well-fit harness and leash. Client authorizes any purchase necessary for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to Punk'n and Pals with 14 days.

Client authorizes the use of pet(s) pictures on website, social media and/or marketing materials for promotional purposes.

Client authorizes this contract to be valid approval for services to permit Punk'n and Pals to accept all future in person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.

I have read the above terms and conditions. I know, understand, and agree to all terms stated above. By signing below, I am accepting this document as a contractual agreement.

Printed Name

Client Signature

Date